

## Standard Terms & Conditions

These Terms and Conditions (T&Cs) apply to all quotations and agreements (verbal and written) between Wallenborn Transports SA, other companies of the Wallenborn Group (hereafter referred to as “Wallenborn”) and its Customers, unless alternative pre-agreed conditions apply. All offers are valid for 30 days unless specified otherwise.

1. Rates are in Euro (€) and exclusive of taxes (e.g.: VAT). Rates are subject to availability of vehicles at the time of booking. 30 day payment terms upon invoicing date is the standard.
2. Rates are quoted using the current market rates of auxiliary costs such as (but not limited to) intermodal transports (ferries & trains), road tolls, tunnels, exchange rates and other costs. Rates are subject to adoption in the event of unforeseen cost fluctuations.
3. Cash on delivery (COD) is not an acceptable payment method, and transports are subject to the agreed upon payment terms.
4. Rates exclude fuel surcharge (FSC). FSC mechanism can be shared upon request.
5. Rates exclude customs formalities, T1 documentation, handling, warehouse charges, storage costs, pallet exchange and dangerous goods (ADR) checks. These can be provided upon request.
6. Insurance and liability are governed by the stipulations of CMR (for shipments not covered by MAWB). Insurance coverage by the Montreal Conventions (for shipments covered by MAWB) needs to be explicitly agreed in writing before the transport.
7. A surcharge of €800 will apply for the cleaning and disinfection of the trailer in case elements within the loaded cargo cause dirtiness or damages to the trailer (such as but not limited to the floor, the wall or foul odors), during the transport or the loading / unloading process.
8. A surcharge will apply for non-conventional specifications that were not requested in the offer, such as (but not limited to) two (2) drivers, temperature controlled movements and high value cargo movements.
9. A surcharge of €65 will apply for ADR shipments. The requestor is responsible for providing the complete and correct ADR declaration in accordance with the ADR & IMDG regulations. Wallenborn Transports SA reserves the right to reject moving the shipment and/or pass any auxiliary charges as a result of incomplete or incorrect documentation. Class 01 & 07 are not accepted, with an exemption on Class 01.4s.
10. A surcharge for temperature controlled transports will apply.
  1. An additional surcharge for GDP validated transports will apply.
11. A surcharge will apply for shipments with a value of above €1 million. The requestor must notify the value of the goods to ensure appropriate insurance coverage is provided.
12. A surcharge will apply for high value and highly vulnerable cargo such as (but not limited to) consumer electronics (mobile phones, laptops, CE), tobacco, pharmaceutical products or cargo of special interest. The requestor must notify Wallenborn Transports SA to ensure the appropriate security measures are applied.
13. Movements to/from Italy (IT) are calculated based on a routing via Switzerland (CH). It is the responsibility of the requestor to provide the necessary customs documentation and/ or to define alternative routings.
14. Movements to/from the United Kingdom (UK) are calculated based on a routing via the Eurotunnel. These transports require customs documentation which must be provided by the requestor. A surcharge for administrative costs per exit/ entry document will apply. A £10 surcharge will be added for the UK Levy.
15. The requestor is responsible for ensuring the correct customs declaration are made in accordance with the European Union and national customs regulations. In case of irregularities, Wallenborn Transports SA reserves the right to pass all resulting auxiliary costs.
16. Orders cancelled prior to agreed loading time will be subject to cancellation fee (>12h – 50% // <12h – 75% // <06h- 100%). For specialized transports a different matrix will apply.
17. Rates include two (2) hours for loading and two (2) hours for unloading for full truck loads (FTLs). One (1) hour is included for loading and one (1) hour included for unloading for less than truck loads (LTLs). For additional intermediate stops, one (1) hour is included (e.g. customs/ documentation). A surcharge of €75/hour & €750/day will apply for additional waiting times.
18. Transport orders must be confirmed in writing at least 24 hours prior to loading, unless agreed otherwise.
19. The loaded weight must not exceed the maximum legal weight limit.

### WALLENBORN TRANSPORTS SA

Parc d'Activité Syrdall 3 / 22 rue Gabriel Lippmann / L-5365 Munsbach  
T +352 26 341 1 / F +352 26 341 341

VAT LU 30825649 / R.C.S. Lux B 143443 / Aut. comm. 10099225

